

# UNI EN ISO 9001:2015

## Quality Policy

### VIU's Mission

Venice International University (VIU) is an international center for advanced training and research on the island of San Servolo. VIU's mission is to foster the exchange of ideas and knowledge, through training and advanced research in an international context, with a multicultural and multidisciplinary study approach according to the different academic traditions of the associated Universities.

### Quality Aims

The Quality objectives that VIU wants to achieve by adopting the UNI EN ISO 9001:2015 Quality System are the following:

- \_to promote and carry out, in association with both public and private entities, research, surveys and studies pertaining to the topics of the Globalization program (GP) and to interdisciplinarity, through trial initiatives, new forms of knowledge and novel teaching tools;
- \_continuous improvement of the educational service provided;
- \_to promote and implement collaboration programs with national and international organizations (both public and private) in the field of innovation and competitiveness of enterprises and small- and medium-sized companies in industrial districts (TeDIS); and training and research on issues of environmental management and sustainable development (TEN);
- \_to promote and implement study initiatives and scientific debate through thematic seminars and conferences;
- \_to stimulate, through grants, research contract and agreements, the development and implementation of specific research projects on topics of their own;

### Quality Policy

The Quality Policy of VIU aims to ensure that educational services, support services and vocational guidance through internships meet the requirements and expectations of students over time and, more generally, of all those who are interested in the educational impact of university teaching (associated universities, enterprises, local authorities, etc.).

The Quality Policy of VIU is fully compliant with UNI EN ISO 9001:2015 with the aim, therefore, to reach a level that meets the needs of all stakeholders.

All the aforementioned in full respect of cultural and gender diversity and repudiating any form of discrimination.

- \_to organize the advanced training of managers, government officials and cadres of Italian and international administrations on environmental issues;

- \_to assist and advise Public Administration and enterprises in matters of interest of the Research Centers;

- \_to ensure the satisfaction of students and third parties who have a relationship with VIU and, of course, of all VIU "personnel" (administrative staff, professors, researchers, collaborators and technical-administrative staff);

- \_the definition of a three-year plan for the development of training and research, confirmed by a more detailed annual plan in which are highlighted the partnerships that VIU has implemented, or means to, with both public and private institutions for the pursuit of the stated objectives;
- \_to innovate its didactic offer through the continuous updating of contents, teaching materials and training methods;

- \_To develop the skills of our human resources in order to make them consistent with the innovation of offered services, making sure that they themselves contribute to the innovation of services.

VIU intends to achieve these goals through integrated activities promoted by:

- \_ **Academic Programs (AP)**, an innovative interdisciplinary and multicultural training program where the different academic traditions of the universities that are part of VIU meet. Within the Globalization Program, VIU offers its students a unique, intensive excellence learning experience fostering co-curricular activities, seminars, an international mobility program and internships; within the intensive Graduate activities, such as the *PhD Academy*, the *Graduate Seminars* and the *Summer/Autumn Schools*, students, researchers and professors from the Member Universities can take part in joint activities with a high degree of interdisciplinarity in a context that encourages dialogue and international collaboration.

- \_ **Thematic Programs** (innovation, sustainability, ageing) for research, training and dissemination in the following fields:

**TEN** is a program focusing on issues of environmental management and sustainable development. TEN promotes collaboration between academia, institutions and the private sector through a network of international experts on various aspects of sustainability. TEN develops and offers specific advanced training sessions on various topics, organizes workshops and conferences and carries out research activity, in particular on Green Economy, globalization and the environment, environmental policy and food security.

**TEDIS** is a program focusing on innovation, whose network of researchers offers public and private advice on topics of e-governance, logistics, transport and creativity and innovation in Made-in –Italy handcraft.

**AGEING** is a program focusing on ageing societies and its social, economic and medical consequences; it relies on an international network of institutions and researchers who organize seminars, conferences and data analysis workshops.

