

## UNI EN ISO 9001:2008 Excellence policy

### VIU's Mission

Venice International University (VIU) is an international centre for advanced education and research based on the island of San Servolo in the Venetian Lagoon. VIU's mission is to further the exchange of ideas and expertise through a multicultural and multidisciplinary approach to study, while respecting the different academic traditions represented by its associated universities, through advanced learning and research programs offered in an international context.

### Excellence Objectives

Among the excellence objectives that VIU intends to pursue through the adoption of the UNI EN ISO 9001:2008 quality management system are the following:

- \_to promote and conduct research, surveys and study into issues raised by the School of Humanities and Social Sciences (SHSS) and the Globalization Program (GP) in partnership with external public and private bodies;
- \_to continually improve the training opportunities offered;
- \_to promote and see through partnership programs with national and international bodies (public and private) in researching innovation and competitiveness among large, medium and small businesses in industrial areas (TeDIS) and in furthering training and research into issues relating to environmental management and sustainable development (TEN);
- \_to promote and conduct study projects and scientific debate through seminars and themed conferences;
- \_to stimulate, especially through study grants, research contracts and agreements, planning and carrying out specific research projects on issues of particular interest;

### Excellence Policy

VIU's excellence policy is aimed at guaranteeing that its teaching, training, vocational and support structures are of sufficient quality to satisfy over time all the needs and expectations of the students, and more broadly of all those concerned with the long-term educational outcomes of university training (the associated universities, businesses, regional authorities, etc.) VIU's excellence policy is in full conformity with UNI EN ISO 9001:2008 with the objective therefore of reaching and maintaining a level of performance that satisfies the requirements of all the stakeholders.

- \_to further high-level training in environmental issues for management personnel, officials and the government executive class, including those from other countries (such as China and Eastern Europe);
- \_to furnish consultation and assistance to government agencies and businesses in the areas investigated by the Research Centres;
- \_to ensure student satisfaction and that of all third parties involved with VIU, including, of course, all VIU personnel (administrators, teachers, researchers, employees and technical staff);
- \_the drafting of a three-year-plan of development for all training and research activities, backed up by a more detailed annual plan highlighting the partnerships VIU has already set up or intends to establish with both public and private bodies for the achievement of defined goals;
- \_to regularly renew the training offered in the light of a continual updating of the content of the teaching materials provided and the training methodologies employed;
- \_to develop the expertise of its human resources in tandem with the constant renewal of services offered, so that they too become an intrinsic part of that renewal.

**VIU** intends to achieve all these objectives through the integrating activities of **The School of Humanities and Social Sciences (SHSS)** and the **Globalization Program (GP)** are innovative interdisciplinary and multicultural programs in which the diverse academic traditions of the universities associated with VIU come together. Through the SHSS, VIU offers all its students a unique intensive training experience at the highest level, providing in addition a range of extra-curricular activities, creative projects, seminars, an international mobility program, apprenticeships, summer schools and lectures.

**The TeDIS Centre** (Center for Studies on Technologies in Distributed Intelligence Systems ) pursues a program of research in the fields of innovation and competitiveness among large, medium and small businesses in industrial areas, under the direction of an expert steering committee;

**The TEN Centre** (Thematic Environmental Networks) is a centre for training and research into issues of environmental management and sustainable development. TEN offers specifically targeted training sessions dedicated to a variety of topics, backed up by a network of international experts, in particular: the Green Economy, globalisation and the environment, environmental policies and food safety.

